



## Quality Engineer – Returned Materials Organisation and Reports

Based in West Lothian, Kaiam is an emerging market leader in the research, development and manufacturing of optoelectronic equipment used within data-communication centres and the telecommunications industry. Founded by leading technologists from the optical networking industry, the team has a track record of delivering breakthrough approaches that change the rules of the marketplace.

We are now recruiting for a **Quality Engineer**. Supporting the Quality Manager, your role will include but not be limited to :-

- Work with the failure analysis engineering group to help document and create reports of failures (The Failure Analysis Report).
- Work with the engineering group and production group to develop and introduce robust preventive actions to prevent repeat issues.
- Monitor and assess the success of the corrective and preventative actions and create 8D summary reports to supply to the customers.
- Organise and keep track of customer returns and provide weekly status reports.
- Keep all databases and files accurately updated.
- Participate in and support product and process continuous improvement activities based on a range of tools and techniques.
- Undertake other QA tasks within the scope of your expertise as required, (which may include supporting the internal audit program, documentation, calibration, ESD audits.....).

### Qualifications:

- Previous experience in manufacturing with experience in creating concise reports
- HND or Degree in an engineering discipline
- Previous experience of developing corrective and preventive action / 8D reports
- Previous experience of working with optics / electronics

### Skills:

- Attention to detail
- Excellent communication skills
- Advanced technical and engineering skills
- Good numerical skills and understanding of statistics
- Good Planning and organisational skills
- Excellent communication and interpersonal skills

#### **Kaiam Europe Ltd**

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- A high level of problem-solving skills
- Exceptional Teamworking skills

**Kaiam** operate with a high level of efficiency, honesty and passion and we are always striving to achieve excellence so if you can bring us relevant qualifications and/or experience then we want to hear from you.

If you feel you can successfully fulfil this role and can commit to working shifts if required, please apply by sending your CV to: **recruitment\_uk@kaiamcorp.com**